WEST CORPORATION 11808 MIRACLE HILLS DRIVE OMAHA, NE 68154-4403 Pone: (402) 963-1200 Fax: (402) 963-1211

Information Disclosure Statement



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Re:	Info	mation Disclosure S	tatement	CC:		•
Phone	•			Date:	23 February 2005	
Fax	703-	872-9306		Pages:	7	
To:		Jnit 3452 miner: Irshadullah, N	1.	From:	[X] Michele Zarinelli	, Legal Secretary

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PAGE 1/7 \* RCVD AT 2/23/2005 2:41:51 PM [Eastern Standard Time] \* SVR:USPTO-EFXRF-1/0 \* DNIS:8729306 \* CSID: \* DURATION (mm-ss):02-36

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Typed or printed name	Michele A. Zarinelli		,		

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of: ) Group Art Unit: 3623
)
Joseph S. Cox ) Examiner: Trshadullah, M.
Serial No.: 10/812,857
Filed: 29 March 2004
Atty. File No.: PAT-005A
For: EMPLOYEE SCHEDULING AND SCHEDULE MODIFICATION METHOD AND APPARATUS
INFORMATION DISCLOSURE STATEMENT
Commissioner for Patents
PO Box 1450 Alexandria, VA 22313-1450
Sir:
The references cited on attached form PTO-1449 are being called to the attention of the
Examiner.
Copies of the cited foreign patents and/or U.S. patents and/or non-patent references are
enclosed herewith.  Copies of the cited U.S. patents and/or U.S. patent application publications are not
enclosed in accordance with the waiver dated July 11, 2003, whereby patent applications filed after June
30, 2003 and international applications that have entered the national stage under 35 U.S.C. § 371 after
June 30, 2003 need not submit copies of the U.S. patents and U.S. patent application publications.
Are not enclosed, in accordance with 37 C.F.R. 1.98(d), because the references were
submitted to the U.S. Patent and Trademark Office in prior application Serial No
, which is relied upon for an earlier filing date under 35 U.S.C. § 120.
To the best of the applicants' belief, the pertinence of the foreign-language references are
believed to be summarized in the attached English abstracts and in the figures, although applicants do not
necessarily vouch for the accuracy of the translation,
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Intereby certify that this paper (along with may referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as First Class Mail in an envelope addressed to the Commissioner for Potents, PO Box 1450, Alexandran, VA 22313-1450
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2.23-05 michele Zarinelli-
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PAGE 3/7 \* RCVD AT 2/23/2005 2:41:51 PM [Eastern Standard Time] \* SVR:USPTO-EFXRF-1/0 \* DHIS:8729306 \* CSID: \* DURATION (mm-ss):02-36

PATENT

Examiner's attention is dis	rected to the follow	ring co-pending application(s) for which
priority is not being claimed, copies have b	ocen or are being s	ubmitted:
Serial No.	filed	(Atty. Dckt. No)
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Serial No.	filed	(Atty. Dekt. No)
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Serial No.	filed	(Atty. Dckt. No)
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Serial No.	filed	(Arty. Dckt, No)
✓ Examiner's attention is direction.	rected to the follow	ving co-pending application(s), to which th
current application claims priority, copies	of at least the clain	ns for such pending application are provide
or have been provided:		
Serial No. 09/437,833	filed 9 Novem	1ber 1999 (Atty. Dekt. No. PAT-005
Scrial No.	filed	(Atty. Dekt. No)
Serial No.	filed	(Atty. Dekt. No)
Serial No.	filed	(Atty. Dekt. No)
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Serial No.	filed	(Atty. Dckt. No)
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Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

### FEES

	37 CFR 1.97(b); No fee is believed due in connection with this submission, because the Information
	Disclosure Statement submitted herewith satisfies one of the following conditions ("V" indicates
1	satisfaction):
-	Within three months of the filing date of a national application other than a continued proscoution
	application under 37 CFR 1.53(d), or
	Within three months of the date of entry into the national state of an international application as
	set forth in 37 CFR 1.491, or
	Before the mailing date of a first Office Action on the ments, or
	Before the mailing of a first Office Action after the filing of a Request for Continued Examination
	(RCB) under 37 CRF 1.114.
	Although no fee is believed due, if any fee is deemed due in connection with this submission, please
	charge such fee to Deposit Account 501880.
	37 CFR 1.97(c): The Information Disclosure Statement transmitted herewith is being filed after all the
	above conditions (37 CFR 1.97(b)), but before the mailing date of one of the following conditions:
	(1) a final action under 37 C.F.R. 1.113, or
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	(3) an action that otherwise closes prosecution in the application.
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	A Certification (below) as specified by 37 C.F.R. 1.97(e). Although no fee is believed due, if any
	fee is deemed due in connection with this submission, please charge such fee to Deposit Account
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	Enclosed is PTO 2038 (Credit Card Payment Form) in the amount of \$180.00 for the fee set forth
	in 37 C.F.R. 1.17(p) for submission of an Information Disclosure Statement. Please credit any
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	This Information Disclosure Statement includes a Certification (below) as specified by 37 C.F.R.
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1	AND
	Applicants hereby requests consideration of the reference(s) disclosed herein. Enclosed is the fee
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	underpayment to Deposit Account 501880. Election to pay the fee should not be taken as an
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PATENT

LEGICALEGOA TALAR ELIAN

Certification (37 C.F.R. J.97(e)) (Applicable only if checked)	
The undersigned certifies that:	
Each item of information contained in this Information Disclosure Statement was first cited in communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filling of this statement. 37 C.F.R. 1.97(c)(1).  A copy of the communication from the foreign patent office is enclosed.	eny
OR	
No item of information contained in this Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contain in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.15(c); more than there months prior to the filling of this statement. 37 C.F.R. 1.17(c), T.F.R. 1.17(c), T.F	
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Respectfully submitted, WEST CORPORATION

2/15/05

Raffi Gostanian Reg. No. 42,595

WEST CORPORATION 11808 Miracle Hills Drive Omaha, NE 68154

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Examiner Initiale*	Che No.	Document Number  Number-Kind Code <sup>2 (Florence</sup>	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Refevant Passages or Relevan Figures Appear
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		FORE	GN PATENT DOCU	MENTS		_
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		Country Code <sup>3</sup> "Number <sup>4</sup> "Hind Code <sup>5</sup> (# known)	MM-DD-YYYY	- Topical or Great pocarion	Or Relevant Figures Appear	
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examiner Signature	T	/Brandi Parker/		Date Considered	11/22/2008	

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International organization in required by 37 CFR ( 97 and 1.80. The Internation is required to obtain or require to notify by the public which is in 16 (see fact) INSPTO Be processed an application. Controllediation is governed by 35 U.S.C. 122 and 27 CFR 1.41. This conduction is estimated to take 2 Prove to be reproducted garbering, presenting an improvement of the 27 Provention of the conduction is estimated to take 2 Provention or proceedings of the processed processed and the processed of the processed or processe